

Business Scenario Recommendations for SAP S/4HANA Privacy Statement

Data controller in case of Business Scenario Recommendations for SAP S/4HANA (“BSR”) is SAP SE, Dietmar-Hopp-Allee 16, 69190 Walldorf, Germany (“SAP”), with its data protection officer Mathias Cellarius (privacy@sap.com).

SAP will only store your name, phone number and email address (your “Personal Data”) for as long as it is required for the delivery of the Business Scenario Recommendations report and related follow-up activities.

Further, if you grant SAP your consent to provide you with marketing materials as further set out below, SAP will use your Personal Data until you revoke your consent granted hereunder. Plus, in both cases, where applicable, any additional periods under applicable laws during which SAP has to retain your Personal Data.

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When processing your request, SAP may transfer your Personal Data outside of the European Economic Area (the “EEA”) where a statutory level of data protection applies that is not comparable to the level of data protection within the EEA. In order to still apply an EEA-like level of data protection to your Personal Data, such transfer is based on the Standard Contractual Clauses (according to EU Commission Decision 87/2010/EC or any replacement terms) to contractually establish a level of data protection to your Personal Data that does also apply within the EEA. You may obtain a redacted copy (in order to remove commercial and not relevant information) of such Standard Contractual Clauses by sending a request to privacy@sap.com

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If SAP uses your Personal Data based on your consent or to perform a contract with you, you may further request from SAP a copy of the Personal Data that you have provided to SAP. In this case, please contact the email address below and specify the information or processing activities to which your request relates, the format in which you would like this information, and whether the Personal Data is to be sent to you or another recipient. SAP will carefully consider your request and discuss with you how it can best fulfill it.

Furthermore, you can request from SAP that SAP restricts your Personal Data from any further processing in any of the following events: (i) you state that the Personal Data SAP has about you is incorrect, (but only for as long as SAP requires to check the accuracy of the relevant Personal Data), (ii) there is no legal basis for SAP processing your Personal Data and you demand that SAP restricts your Personal Data from further processing, or (iii)

SAP no longer requires your Personal Data but you claim that you require SAP to retain such data in order to claim or exercise legal rights or to defend against third party claims. Please direct any such request to s4hana@sap.com.

If you take the view that SAP is not processing your Personal Data in accordance with the requirements set out herein or applicable EEA data protection laws, you can at any time lodge a complaint with the data protection authority of the EEA country where you live or with the data protection authority of the country or state where SAP has its registered seat.

This offering is not directed to users of an age of below 16 years. If you are younger than 16, you may not register with and use offering.

Processing Purposes

SAP will use your Personal Data to i) perform the contractual relationship to you under which SAP will deliver to you the BSR report and related follow-up activities and ii) if you grant SAP your consent to provide you with marketing materials.

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